



## PRIOR AUTHORIZATION REQUEST FORM

Submit this completed form by fax to **1-833-610-2399**, or on our provider portal:

<https://secure.healthx.com/LifeWorksAdvantage.Provider>

Call 1-844-854-6883 (TTY 711) to speak with a representative.

Members must be referred to in-network facilities and providers unless it is an emergency, other exclusions may apply. Authorized services are not a guarantee of payment. Payment is only authorized for medical services noted below and is subject to the limitations and exclusions as outlined in the Member Handbook/ Certification of Coverage. All requests are reviewed for medical necessity. Incomplete submissions may result in processing delays. Information must be legible.

☐ Routine/Standard

☐ Serious jeopardy to the member's life or health or ability to regain maximum function

| MEMBER INFORMATION                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| Member Name:                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                      | Member ID:                                                                                                                                                                                                      |             |
| Date of Birth:                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                      | Member Residence:                                                                                                                                                                                               |             |
| REQUESTING PROVIDER/FACILITY                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
| Requestor's Name:                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                      | Phone Number:                                                                                                                                                                                                   | Fax Number: |
|                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                      | Date of Request:                                                                                                                                                                                                |             |
| Referring Provider (If other than requestor):                                                                                                                                                                                                |                                                                                                                                                                                                                                                      | Referring Provider:                                                                                                                                                                                             |             |
|                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                      | <input type="checkbox"/> NP/PA <input type="checkbox"/> PCP <input type="checkbox"/> Therapy Rep <input type="checkbox"/> Other                                                                                 |             |
| SERVICING PROVIDER/FACILITY                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
| Admitting/ Servicing Facility/ Provider Name:                                                                                                                                                                                                |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
| NPI/ TIN Number:                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                      | Phone Number:                                                                                                                                                                                                   | Fax number: |
| Address:                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
| City:                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                      | State:                                                                                                                                                                                                          | Zip:        |
| SERVICE TYPE REQUESTED                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
| <input type="checkbox"/> Initial Request <input type="checkbox"/> Extension Request, Previous Auth #:                                                                                                                                        |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
| Outpatient Services (Select one):                                                                                                                                                                                                            |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
| <input type="checkbox"/> Durable Medical Equipment (DME)<br><input type="checkbox"/> Genetic Testing<br><input type="checkbox"/> Home Health<br><input type="checkbox"/> Imaging/Special Tests<br><input type="checkbox"/> Office Procedures | <input type="checkbox"/> Laboratory Services<br><input type="checkbox"/> Outpatient Surgical/Procedures<br><input type="checkbox"/> Radiation Therapy<br><input type="checkbox"/> Transplant/Gene Therapy<br><input type="checkbox"/> Transportation | <input type="checkbox"/> PT/OT/ST<br><input type="checkbox"/> Wound Care<br><input type="checkbox"/> Part B Medication<br><input type="checkbox"/> Behavioral Health Services<br><input type="checkbox"/> Other |             |
| Days/ Visits/ Units Requested:                                                                                                                                                                                                               |                                                                                                                                                                                                                                                      | Admission Date/ Date of Service:                                                                                                                                                                                |             |
| CPT/HCPCS Code(s):                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |
| Current Primary Diagnoses and ICD-10 Code (s):                                                                                                                                                                                               |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |             |

**CLINICAL INFORMATION**

- Please submit written documentation from the medical record to support the procedure, including photos when applicable.
- Missing this information may delay the decision on your request or may result in Lack of Information denial.
- Documents to attach (where applicable): History and Physical, Discharge Summary, Therapy Progress Notes, Medication list, etc.

**OUT-OF NETWORK SERVICES ONLY**

- Has the service been scheduled already? ☐ Yes ☐ No
- Is this a specialized service that no other In-network provider can render? ☐ Yes ☐ No
- Does the member have an established relationship with the provider that should not be interrupted? ☐ Yes ☐ No  
If "Yes", explain (include last visit date):