Non-Discrimination and Accessibility Notice

LifeWorks Advantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, or gender identity). LifeWorks Advantage does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, or gender identity).

LifeWorks Advantage:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (e.g., large print, audio, accessible electronic formats, Braille, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact LifeWorks Advantage's Member Services at the contact information below.

If you believe that LifeWorks Advantage has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: LifeWorks Advantage, P.O. Box 758, Glen Burnie, MD 21060-0758; 1-844-854-6883 (TTY 711); fax: 1-833-610-2390; email: compliance@lifeworksadvantage.com.

You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, the LifeWorks Advantage Member Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services at the Office for Civil Rights Complaint Portal, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building Washington, DC 20201, 1-800-368-1019 TTY/TDD: 1-800-537-7637 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Accessibility:

LifeWorks Advantage is committed to making its electronic and information technologies accessible to people with disabilities. We strive to meet or exceed the requirements of Section 508 of the Rehabilitation Act (29 U.S.C. 794d), as amended in 1998.

Section 508 is a federal law that requires agencies to provide people with disabilities equal access to electronic information and data comparable to those who do not have disabilities, unless doing so would impose an undue burden on the agency. The Section 508 standards are the technical requirements and criteria used to determine whether the agency is meeting the requirements of this law.

More information on Section 508 can be found at https://www.section508.gov/

For people using assistive technology only: If you cannot access any content or use any features on this website due to a disability, please contact our Section 508 Team via email at supportteam@curanahealth.com. If you are reporting a problem accessing specific content or features, please upload the material in question and/or include the URL. Let us know the specific problems you are having.

For other technical or customer service issues: If you are experiencing a technical problem creating an account or applying for coverage, please contact LifeWorks Advantage Member Services by phone at 1-844-854-6883 (TTY 711) for assistance.

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