



**IMPORTANT INFORMATION:**

**2023 Medicare Star Ratings**



**LifeWorks Advantage - H2185**

**For 2023, LifeWorks Advantage - H2185 received the following Star Ratings from Medicare:**

<b>Overall Star Rating:</b>	Not enough data available*
<b>Health Services Rating:</b>	Not enough data available
<b>Drug Services Rating:</b>	★★★★☆

*\*Some plans do not have enough data to rate performance.*

**Every year, Medicare evaluates plans based on a 5-star rating system.**

**Why Star Ratings Are Important**

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan’s service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

**The number of stars show how well a plan performs.**

- ★★★★★ EXCELLENT
- ★★★★☆ ABOVE AVERAGE
- ★★★☆☆ AVERAGE
- ★★☆☆☆ BELOW AVERAGE
- ★☆☆☆☆ POOR

More stars mean a better plan – for example, members may get better care and better, faster customer service.

**Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at [medicare.gov/plan-compare](https://www.medicare.gov/plan-compare).

**Questions about this plan?**

Contact LifeWorks Advantage 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 844-854-6883 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time. Current members please call 844-854-6883 (toll-free) or 711 (TTY).